6-1 Activity Bad News Email

Elijah B. Dames

Southern New Hampshire University

IT-226 Comm in STEM Professions

David Smith II

August 10, 2025

**Subject**:Follow up on application development from the software development team and manager Elijah Dames

**Dear** Mrs. Ganache

I hope you are having safe travels, and your day has been amazing. I regret to inform you that in the development of the Optimum Way Mobile application my team has hit a significant snag. This issue stems from an issue we found in the testing phase that will require us to roll back a substantial amount of progress to prevent further bugs in the application that will hinder the user experience. This issue was pointed out to me early on in development, but I encouraged the team to work through it, and we would deal with it when we got to it, but I severely overlooked the potential impact it would have on the application and for that I will take full responsibility. To speed up this process I will be using my coding and software development skills to collaborate with my subordinates to help move this process along efficiently and make up for any lost time this conflict has caused Optimum Way Development /inc.

After accounting for this technical issue and running estimates for how long it should be to get the application development back to the testing phase. I calculate that the software development team will be delayed approximately a month from the originally projected deadline. Therefore, the new deadline would likely be estimated on September 10th, 2025, instead of the projected August 10th, 2025, deadline.

I humbly apologize for inconveniencing the company and any timelines that might’ve been severely altered with this news. If you have any questions about the process or anything related to this issue you can reach me from this email (elijah.optimum@yahoo.com)

Regards,

Elijah Dames

Software Development Manager  
Optimum Way Development, Inc.